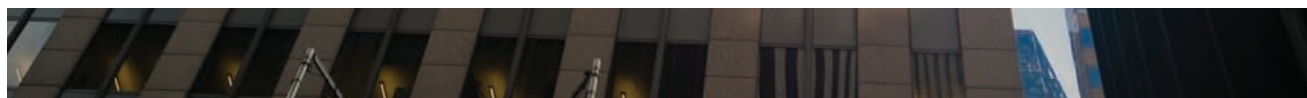




Remote Security Management

Answers for infrastructure.

SIEMENS





Your organization has a better way to manage security challenges.

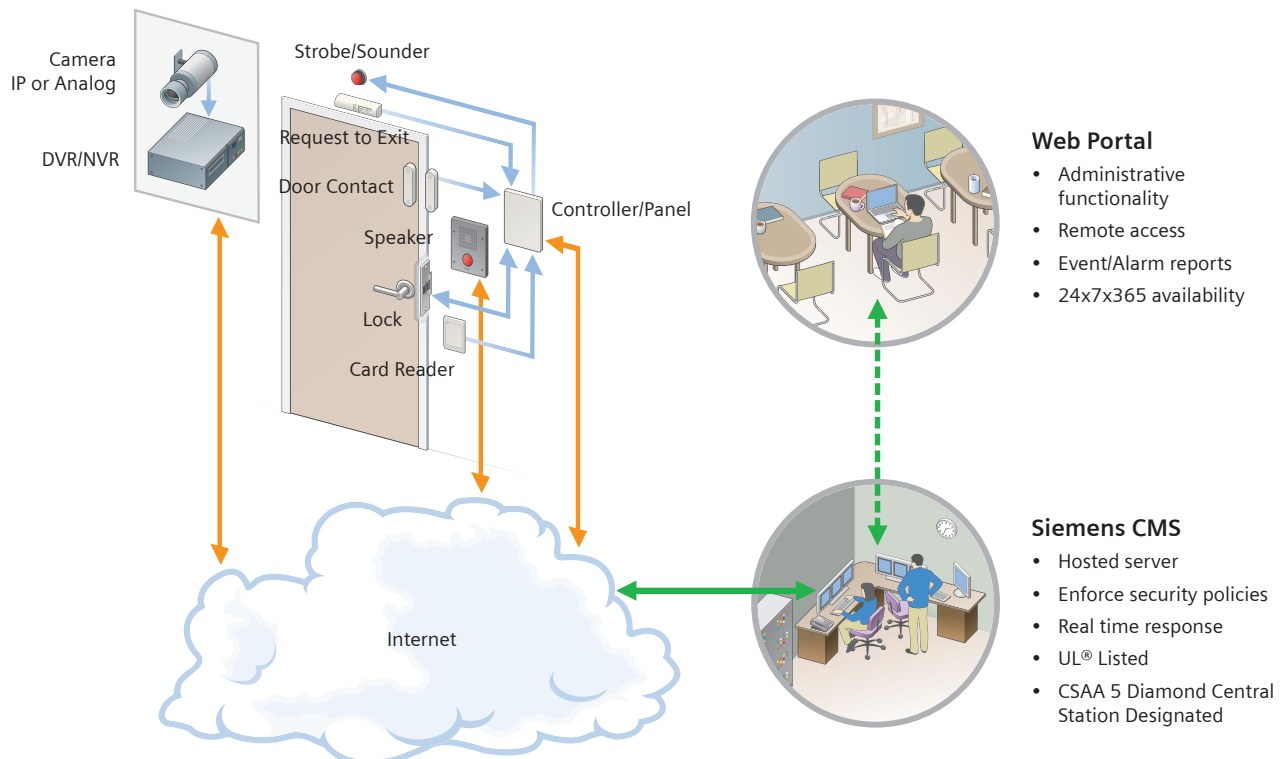
Security is critical to every organization, but when businesses face budget constraints, we often postpone much needed security improvements, upgrades or maintenance of existing systems. This can cause difficulty when it comes to security enforcement. Fortunately, your organization has a better way to manage these challenges because Siemens has the solution to help you pay less and be more secure.

Remote Security Management (RSM) is the best solution for the security professional who wants a comprehensive video and access control solution, but doesn't have the budget or in-house expertise to administer, manage, or monitor their systems full time.

What is our offering?

Siemens hosts the management software for your video system and the servers and management software for your access control systems in our UL® Listed Central Monitoring Station. Remote Security Management allows your team to focus on your core business and the Siemens team to focus on the enabling technologies that secure your business. With RSM, our expert team administers, manages, and monitors your access control and video system 24x7. This service includes access to our hosted web portal where you can connect to your system for complete transparency and control.

How It Works



Siemens Remote Security Management

Remote Security Management (RSM) is a complete service suite that allows your team to focus on your core business and our team to enable security at your facility. With RSM, our expert team administers, manages, and monitors your access control and video system 24x7. This service includes access to our hosted web portal where you can connect to your system for complete transparency. This is the best solution for the security professional who wants a comprehensive solution, but doesn't have the budget or in-house expertises to administer, manage, or monitor their systems full time.

Video Monitoring and Management

Video Alarm Verification*	✓	Video Alarm Reporting (On Demand)	
Video Guard Tours	✓	Alarm Event	✓
Video Alarm Management*	✓	Alarm Processing Statistics	✓
Video Escort*	✓	Patrol Processing Statistics	✓
Video Management Web Portal	✓	Unrestored Alarms	✓
Video Download (Per video footage from applicable devices)	\$	Arming and Disarming Log	✓
		Creating custom report (Provided by Siemens)	\$

Access Control Monitoring & Management

Administration		System Maintenance	
Card Administration (Through Web Client)	✓	Software Upgrades	✓
Card Administration (Through Siemens)	✓	Hosted Server	✓
Access Control (Through Web Client)	✓	Server Upgrades	✓
Access Control (Through Siemens)	✓	Server Maintenance	✓
ID Badging Service (Print and send laminates based on standard template)	Optional	Alarm/Event Monitoring and Management	
Reports (On Demand) - pdf only		Door Forced Open	✓
Alarm History (integrated video reports if available)	✓	Door Held Open	✓
Cards List	✓	Connection Monitoring and Management	
Events History Report (integrated video reports if available)	✓	Battery Failure	✓
Events, User Login/Audit History	✓	AC Failure	✓
System Access Levels	✓	Tamper	✓
System Configuration, Holidays	✓	Security Event Monitoring and Management (through separate alarm panel)	Optional
System Configuration, Time Schedules	✓	Intrusion (door contacts, motion, glass break)	\$
System Contact Schedules	✓	Fire System	\$
System Door Groups	✓	Environmental	\$
Users List	✓	Hold Up	\$
Creating custom report	\$	Open / Close Management	\$
Reports (Provided by Siemens) - pdf, excel, txt, html, rtf	\$	Elevator or Entry Phone monitoring	\$
Access Management Web Portal	✓		

Interactive Audio

Bi-Directional Communication and Verification (per audio connection)	✓	Gate Access	Optional
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Key:

- ✓ Included in Service
- \$ Services by Siemens are available with additional charge
- * Additional charge may apply when events exceed the contract coverage
- Optional Available to customer through other Siemens Services



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