



# Rapid Response™ shipping gets you what you need quickly.

To help you get what you need, we stock our most critical and commonly ordered products, so they are always ready for same-day shipping—at no additional fee. Look for the Rapid Response icons located throughout the catalog, next to top products and when you phone in your order, you'll know it is in stock and eligible for same-day shipping.

**THERE'S NO ADDITIONAL COST FOR THIS SERVICE!**

## HERE'S HOW IT WORKS:

1. Call Customer Service at 1-888-593-7876 by 2 p.m. Central Standard Time
2. Place an order. (Quantity of 15 units or less per part number)
3. Specify overnight shipping
4. Your order ships same day, with no additional expediting fees!

Service NOT available for email, fax or online orders.  
Rapid Response items are only available to ship within the continental United States.

**Siemens Building Technologies, Inc.**

1000 Deerfield Parkway  
Buffalo Grove, IL 60089-4513  
USA  
Tel. 847-215-1000

**Siemens Building Technologies, Ltd.**

2 Kenview Boulevard  
Brampton, Ontario L6T 5E4  
Canada  
Tel. 905-799-6649

**Ready to place an order?**

Contractors or Wholesalers, call **1-888-593-7876**

Siemens Solution Partners, call **1-800-516-9964**

Canadian Customers, call **1-800-236-2967**

All other customers, call your local Siemens branch.

[www.usa.siemens.com/hvac](http://www.usa.siemens.com/hvac)

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